



National Headquarters

430 17th Street, N.W.
Washington, DC 20006

President and Chief Executive Officer

January 20, 2010

Mr. Lowell McAdam
President and CEO
Verizon Wireless
1 Verizon Way
Basking Ridge, NJ 07921

Dear Mr. McAdam:

Please accept my sincere gratitude for Verizon Wireless' swift action to help the American Red Cross put the charitable donations of tens of thousands of your customers immediately to work in Haiti. By advancing \$2.9 million from "Text HAITI to 90999" contributions, you are allowing us to speed relief to the people who have been overwhelmed by this disaster.

We are incredibly grateful for the generous example you are setting – an example of corporate philanthropy at its finest. Your actions will undoubtedly help us to relieve suffering and save lives.

Verizon Wireless is also helping to ensure that the American Red Cross can be the best possible steward of the generous contributions of these donors. Your customers can be assured that their donations are reaching Haiti immediately to help the Red Cross and Red Crescent Societies who are responding to this devastating disaster.

Again, we are deeply grateful for your recognition of the immediate need and for the swift action you've taken to meet it. Verizon Wireless, its employees and all its customers can be truly proud of the difference you are making.

Sincerely,

A handwritten signature in blue ink that reads "Gail McGovern". The signature is fluid and cursive.

Gail J. McGovern